

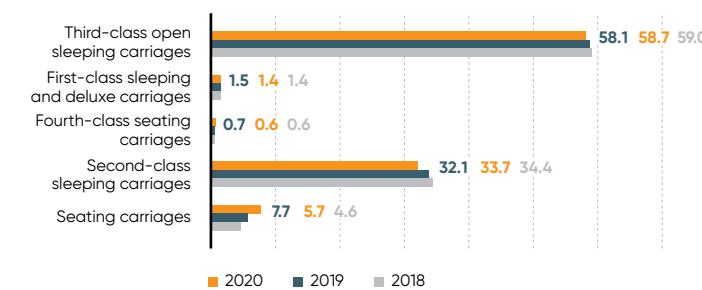
KEY METRICS

Operational highlights

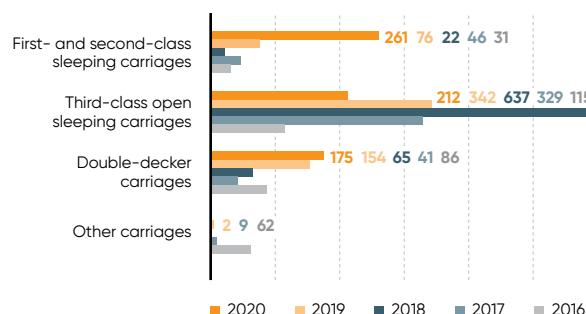
Operational highlights

Indicators	2018	2019	2020	Change 2020/2019, %
Passenger-km travelled, billion	91.6	93.6	48.2	51.5
On FPC trains	87.7	90.0	47.6	52.9
Deregulated segment	33.6	34.7	18.1	52.2
Domestic traffic	31.9	32.8	17.8	54.2
International traffic	1.8	1.9	0.3	17.5
Regulated segment	54.1	55.2	29.4	53.3
On trains of the CIS and Baltic states	3.8	3.6	0.6	17.6
Passengers carried, million	102.0	105.8	59.0	55.8
Deregulated segment	41.7	43.8	23.3	53.2
Regulated segment	60.3	62.0	35.7	57.6
Average train size, carriages	12.7	12.5	10.1	80.8

Passenger-km by carriage type, %



Rolling stock acquisition, carriages



Financial highlights

The year-on-year decrease in EBITDA margin was linked to lower revenues as passenger-kilometres dropped due to declines in population mobility starting from March 2020 on the back of the COVID-19 pandemic.

EBITDA and EBITDA margin (including subsidies)

Indicators	2018	2019	2020
EBITDA	26,8	29,6	-22,9
EBITDA margin	11,4	12,1	-16,7

Operating revenues, RUB billion



Total debt to revenue and EBITDA ratios

Indicators	2018	2019	2020
Total debt / revenue	0,11	0,21	0,49
Total debt / EBITDA	0,85	1,71	-2,81

Sustainability highlights

Employees trained, employees



Occupational health and safety costs, RUB million



Employee training costs, RUB million



Greenhouse gas emissions, '000 tonnes of CO₂



Benefits package per employee, '000 RUB



Total used water discharge, million m³



Social security package for retired employees, '000 RUB



Electricity consumption, MWh

